


UNITED STATES DEPARTMENT OF TRANSPORTATION

| | | |
|---|---------------------------|--|
|  | US DOT # 134697 | Legal: HEARTLAND EXPRESS INC OF IOWA Operating (DBA): |
|---|---------------------------|--|

| | |
|---|--|
| MC/MX #: 115554 | Federal Tax ID: 42-0758403 (EIN) |
| Review Type: Non-ratable Review - Special Study - Receipt | |
| Scope: Principal Office | Location of Review/Audit: Company facility in the U. S. Territory: D |

| | | | |
|------------------------|------------|------------|--|
| Operation Types | Interstate | Intrastate | Business: Corporation |
| Carrier: | HM | N/A | Gross Revenue: \$486,243,000.00 for year ending: 12/31/2009 |
| Shipper: | N/A | N/A | |
| Cargo Tank: | N/A | | |

Company Physical Address:

901 N KANSAS AVE
NORTH LIBERTY, IA 52317

Contact Name: Gary King
Phone numbers: (1) 319- 626-3600 (2) 800-553-4546 **Fax** 319-626-3348
E-Mail Address: gking@heartlandexpress.com

Company Mailing Address:

901 N KANSAS AVE
NORTH LIBERTY, IA 52317

Report Summary

| Report | # of Pages |
|---------------------------|------------|
| Part A - General | 2 |
| Part B - Violations | 1 |
| Part B - Recommendations | 1 |
| Review/Audit Receipt Page | 1 |
| Total Pages | 5 |

Disclaimer: By signing below, I acknowledge that I have received a copy of this review/audit and agree with the total number of pages indicated (above) for each document. My signature does not imply agreement with the findings of the review/audit, however they have been discussed in detail with me.


Questions about this report or the Federal Motor Carrier Safety or Hazardous Materials regulations may be addressed to the Federal Motor Carrier Safety Administration at:

105 6th St
Ames, IA 50010-6337
Phone: (515)233-7400 Fax:(515)233-7494

This report will be used to assess your safety compliance.


Person(s) Interviewed

| | |
|----------------------|------------------------|
| Name: Gary King | Title: Safety Director |
| Name: Russell Gerdin | Title: Chairman |

| | | | | |
|--------------|---|----------------------------|--------------|-----------------|
| Reported By: |  | Title: Safety Investigator | Code: US1027 | Date: 1/14/2010 |
| Received By: | Title: | | | |



UNITED STATES DEPARTMENT OF TRANSPORTATION

| | | | | | | | |
|---|---------------------------|--|---|-------------------------|---------------------|--------------------|--------------------|
|  | US DOT # 134697 | Legal: HEARTLAND EXPRESS INC OF IOWA | | | | | |
| | | Operating (DBA): | | | | | |
| MC/MX #: 115554 | | Federal Tax ID: 42-0758403 (EIN) | | | | | |
| Review Type: Non-ratable Review - Special Study | | | | | | | |
| Scope: Principal Office | | Location of Review/Audit: Company facility in the U. S. | | | Territory: D | | |
| Operation Types | | Interstate | Intrastate | | | | |
| Carrier: | HM | N/A | Business: Corporation | | | | |
| Shipper: | N/A | N/A | Gross Revenue: \$486,243,000.00 for year ending: 12/31/2009 | | | | |
| Cargo Tank: | N/A | | | | | | |
| Company Physical Address: | | | | | | | |
| 901 N KANSAS AVE NORTH LIBERTY, IA 52317 | | | | | | | |
| Contact Name: Gary King | | | | | | | |
| Phone numbers: (1) 319- 626-3600 | | (2) 800-553-4546 | | Fax 319-626-3348 | | | |
| E-Mail Address: gking@heratlandexpress.com | | | | | | | |
| Company Mailing Address: | | | | | | | |
| 901 N KANSAS AVE NORTH LIBERTY, IA 52317 | | | | | | | |
| Carrier Classification | | | | | | | |
| Authorized for Hire | | | | | | | |
| Cargo Classification | | | | | | | |
| General Freight | | Building Materials | | Beverages | | | |
| Hazardous Materials | | | | | | | |
| 2.1 Flammable gas | Carried | Non-Bulk | 2.2 Nonflammable gas | Carried | Non-Bulk | | |
| 3 Flammable liquid | Carried | Non-Bulk | | | | | |
| Does carrier transport placardable quantities of HM? Yes | | | | | | | |
| Is an HM Permit required? N/A | | | | | | | |
| Driver Information | | | | | | | |
| | Inter | Intra | Average trip leased drivers/month: 0 | | | | |
| < 100 Miles: | 2593 | 0 | Total Drivers: 2593 | | | | |
| >= 100 Miles: | 0 | 0 | CDL Drivers: 2593 | | | | |
| Equipment | | | | | | | |
| | Owned | Term Leased | Trip Leased | | Owned | Term Leased | Trip Leased |
| Truck Tractor | 2997 | 73 | 0 | Trailer | 8430 | 0 | 0 |
| Power units used in the U.S.: 3070 | | | | | | | |
| Percentage of time used in the U.S.: 100 | | | | | | | |





HEARTLAND EXPRESS INC OF IOWA
U.S. DOT #: 134697

Review Date:
01/14/2010

Part A

Questions about this report or the Federal Motor Carrier Safety or Hazardous Materials regulations may be addressed to the Federal Motor Carrier Safety Administration at:

105 6th St
Ames, IA 50010-6337
Phone: (515)233-7400 Fax:(515)233-7494

This report will be used to assess your safety compliance.

Person(s) Interviewed

Name: Gary King

Title: Safety Director

Name: Russell Gerdin

Title: Chairman





HEARTLAND EXPRESS INC OF IOWA
U.S. DOT #: 134697

Review Date:
01/14/2010

Part B Violations

Safety Fitness Rating Information:

Total Miles Operated 301,599,535
Recordable Accidents 124

OOS Vehicle (CR): 0
Number of Vehicle Inspected (CR): 0
OOS Vehicle (MCMIS): 172
Number of Vehicles Inspected (MCMIS): 1605

Your proposed safety rating is :

This Review is not Rated.





HEARTLAND EXPRESS INC OF IOWA
U.S. DOT #: 134697

Review Date:
01/14/2010

Part B Requirements and/or Recommendations

1. If you have any questions concerning this report,, please contact the Federal Motor Carrier Safety Administration.

Iowa Division Office
Division Administrator
Shirley Mcguire
105 6th Street
Ames, IA 50010





Part C

Reason for Review: Complaint Investigation IA-2009-0129-US1027
Planned Action: Compliance Monitoring
Safestat Category: H

Parts Reviewed Certification:

325 382 383 387 390 391 392 393 395 396 397 398 399 171 172 173 177 178 180
✓ ✓

Prior Reviews 1/30/2008
3/16/2005
9/24/1993
Prior Prosecutions
Reason not Rated: Special Study
Study Code: C

Unsat/Unfit Information

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Does carrier transport placardable quantities of hazardous materials? Yes - Interstate
Unsat/Unfit rule: Not Applicable

Corporate Contact: Gary King **Special Study Information:**
Corporate Contact Title: Safety Director

Remarks:

Compliance review was initiated due to complaint number IA-2009-0129 due to an allegation from the complainant about violations of cargo securement. Heartland Express is a registered corporation in the state of Iowa. Carrier has a SafeStat category "H" with an accident SEA of 71.72, driver SEA of 32.57 and vehicle SEA of 21.19. Compliance review was conducted with the assistance of state officer Jason Schnorenberg.

On the first day of the review we meet with safety director Gary King, he provided all the information and documentation requested during the review. Roadside inspections and accidents reports were reviewed in order to find any trends or patterns due to the improper loaded and secured vehicles. Mr. King stated that most of the loads that they transport are sealed and locked by the time the drivers pick up the trailer. He also stated that most of the shippers have the policy that if the carrier breaks the seal, the carrier has to buy the load. In the case when the seal is broke by law enforcement officials, carrier has to notify the shipper as soon as possible. Most of the shippers that Heartland Express does business, ship food products and due to security treats and liability they want the load to be sealed during transportation. Carrier has a very low violation rate on cargo securement, compared with the amount of roadside inspections on carrier's profile, 9 roadside inspections out of a total of 1605 vehicle inspections. Accidents were reviewed, carrier provided with a list of accidents/incidents and the past year, causes were examined along with accidents reports and bill of ladings specially those with loads of paper rolls. Furthermore, Mr. King stated if improper load by the shipper is causing accidents or roadside violations that can affect carrier's safety record, carrier will be the first contacting the shippers to correct the problem.

The result of this investigation provided not indication of a trend or pattern in violations of federal regulation of load securement neither as part of the carrier or the shipper. Closeout was conducted with company officials Russel Gerding CEO, Michael Gerdin President and Gary King Safety Director. They were informed about the results of the compliance review. Copied were mailed via certified mail due to computer problems at the time

| | | |
|---------------------------|----------------------|--------------|
| Upload Authorized: | Yes | No |
| Authorized by: | Date: | |
| Uploaded: | Yes | No |
| Verified by: | Failure Code: | |
| | | Date: |

