



U.S. Department
of Transportation

Memorandum

Federal Motor Carrier Safety Administration

Subject: 385.17 Review of Upgrade Request from Motor Carrier

Date: December 20, 2011

Carrier:	PI & I Express, Inc.,		
USDOT:	122443	CR Date:	04/21/2011

From: Linda D. Gilliam
Division Administrator
Columbus, OH

Reply to
Attn. of: MC-EFM-OH

To: Darin Jones
Field Administrator
Midwestern Service Center

Proposed Rating:	COND	Rating Effect Date:	06/25/2011
SMP Submit Date(s):	08/01/2011		

I have reviewed the section 385.17 upgrade request referenced above, and other relevant material and we will continue to monitor the carrier's operational safety performance.

The carrier explained how these violations occurred and submitted evidence of corrective actions including:

1. 395.8(e) – False reports of records of duty status. – After the compliance review, PI & I Express, Inc., had IT support help them with their RapidLog program. Their program had corrupt files and failed to discover violations. Once the computer was fixed, they had driver training to ensure the drivers knew that changes were coming. They implemented a disciplinary program for violators and achieved results. PI & I Express, Inc., provided 90-days of hours of service summaries for all drivers. Disciplinary reports were provided for problem drivers.
2. Safety certification was provided.
3. Driver & equipment lists were provided.



We believe that these corrective actions are ***not sufficient*** to correct the deficiencies discovered during the compliance review. A non-rated compliance review would typically be suggested by Division to ensure the falsification is eradicated. However, in this case the carrier SMS scores are (percentile) negative in at least four BASIC categories (see below). If the motor carrier can demonstrate improvement across all deficient categories for at least a 90 day period, upgrade

might then be reconsidered. All four categories in question have remained essentially static for the last five months (see SMS history).

We evaluated the carrier's degree of compliance with the safety fitness standards listed in 49 CFR section 385.5 and the factors to be considered in determining a safety rating listed in 49 CFR section 385.7.

We reviewed the carrier's current BASIC scores and profile data, including any and all problem indicators.

Select a BASIC below to view details

BASICs Overview (Based on a 24-month record ending November 18, 2011)	On- Road	Investigation	BASICs Status
<u>Unsafe Driving</u>	56.4%	=	
<u>Fatigued Driving (Hours-of-Service)</u>	73.5%	SV	= ALERT
<u>Driver Fitness</u>	77.3%	=	
<u>Controlled Substances and Alcohol</u>	No Violations	=	
<u>Vehicle Maintenance</u>	85.2%	=	ALERT
<u>Cargo-Related</u>		=	ALERT
<u>Crash Indicator</u>		=	ALERT
<u>Insurance and Other</u>		=	

Should you have any questions or concerns, please feel free to contact the Ohio Division Federal Program Manager at 614-280-6874 or via e-mail at stephen.mccormick@dot.gov.

This petition was reviewed and assessed by Andrea L. Carpenter, HMS, US0702, on October 28, 2011, for the Ohio Division.