



U.S. Department of Transportation
Federal Motor Carrier Safety Administration

1200 New Jersey Ave., S.E.
Washington, DC 20590

July 15, 2009

In reply refer to:

USDOT Number: 108029

PIN: (b) (6)

SCOTT MCNAIR
PRESIDENT- SCHWANS HOME SERVIC
SCHWANS HOME SERVICE INC
115 WEST COLLEGE DRIVE
MARSHALL, MN 56258-1747

Dear Motor Carrier:

A review of your company's motor carrier safety data suggests the performance of SCHWANS HOME SERVICE INC to be unacceptable in the area of Driver Fitness. Your company's safety data record shows a lack of compliance with motor carrier safety rules and regulations. The purpose of this letter is to inform you of your company's current safety deficiencies, explain how you can view your safety record, correct it if it contains erroneous data and describe what actions may be taken in the future if your safety performance does not improve.

This review was based on the roadside inspection and crash performance of SCHWANS HOME SERVICE INC. Based upon this review, the Federal Motor Carrier Safety Administration (FMCSA) has opened a case file regarding your company and will continue to assess the regulatory compliance of SCHWANS HOME SERVICE INC. Your performance will also be evaluated via roadside inspections that focus on the deficient area(s). Failure to improve your company's safety performance will result in further investigation of your safety management practices, which may include requests for additional data through offsite or onsite investigations.

You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/csi>. This website also contains instructions for requesting corrections to information that you believe to be incorrect. If you have difficulties accessing the web site, please call (617) 494-3164.

We urge you to take seriously this warning letter and are confident you will take appropriate steps to improve your safety record. However, if we see continued poor safety performance by your company, there may be future enforcement actions taken against your company.

You can find information about motor carrier safety rules and regulations on the FMCSA website: <http://www.fmcsa.dot.gov>. If you have additional questions regarding this matter, please call our division office for your state of domicile at (651) 291-6150.

Sincerely,

John Van Steenburg
Director, Office of Enforcement and Compliance